

ORDERING DETAILS

How to order:

By phone: 1-800-694-4866

By e-mail: wholesale@warmtradition.com

Minimum Order:

Opening minimum: \$150

Reorder minimum: \$100

New Accounts:

Orders must be pre-paid by credit card.

Shipping:

Warm Tradition ships via UPS and USPS nationally and worldwide FOB Brooklyn, NY.

Payment Terms:

We accept Visa, Mastercard, American Express or Discover

Returns & Claims:

Returns that are not defective will be charged a 20% restocking fee and return freight charges will be paid by the customer.

Merchandise must be returned in new condition and original tags must be attached.

Damaged/defective product must be reported within 14 days of shipment.

Backorders:

Warm Tradition will ship all backorders as soon as the product is back in stock unless noted.

Backorders are paid for upon shipping.